HospitalityOS

IN PROGRESS

Mapping over 50 platforms at a multi-attraction entertainment venue

Expected result: one map of over 50 platforms, the manual work ranked by hours lost, and a build plan, in 15 hours.

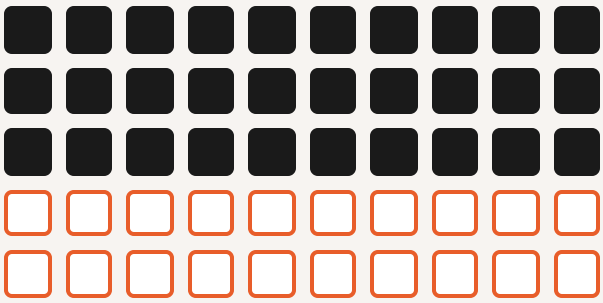
50+	60%	15	4
software platforms in use	of them we had worked in before the first call	hours, fixed-scope audit	deliverables

THE PROBLEM

Bookings, point of sale, CRM, payroll, scheduling and accounting each held a piece of the guest, and none of them agreed. Staff filled the gaps by hand, and leadership couldn't see which manual steps cost money.

WHAT THE AUDIT PRODUCES

1. An inventory of every platform, with owner, cost and what it connects to.
2. A source-of-truth map that says which system wins for each number.
3. A register of manual processes, ranked by hours lost.
4. A reliability standard every future automation has to meet.



Six in ten of the platforms were ones we had hands-on experience with before the first call.

WHAT COMES NEXT

The audit sets the order of the build, starting with the manual steps that cost the most.